



Speak up!

Be a Strong Introverted Leader

Category: Leadership

Introvert and leadership are two words that are rarely linked together. Yet, experts say that introverts often make some of the greatest leaders. They foster new ways of thinking and offer different ways of motivating and relating to employees. Enroll in this webinar and learn to leverage your quiet strengths and management styles which will help you excel as an introvert in leadership.

As a result of this program, participants will learn:

- The difference between Introverts and Extroverts
- The unique advantages of introverted leadership
- How to make the most of your hidden strengths
- Tips and tricks to make sure your voice is heard

Your Knowledge Expert

Date **December 6, 2023**

Time **2.00 PM - 3.00 PM EST**



**Erin
Warnick**



Public Libraries and Jail Partnerships

Categories: Outreach & Community Engagement

Learn how the San Diego County Library has worked with county jails to provide services to individuals who are incarcerated or re-entering. This presentation serves as a primer to begin this work in your own library system. It features our roadmap for initiating a partnership, and guidance on how to adjust traditional library services for successful outcomes.

We'll also discuss SDCL's successful initiatives focused on serving individuals who are justice-involved, including our Re-entry Library Card initiative and our early literacy classes for incarcerated caregivers. Lastly, tips will be shared on how to advocate for this work in your library setting.

This program is part of PCI's collaborative learning project with California Libraries. (CALL)

Your Knowledge Experts

Date **December 13, 2023**

Time **2.00 PM - 3.00 PM EST**



Carolyn Kimmel



Liz Vagani



Transient Populations:

How to Work with Patrons Experiencing Homelessness in Libraries

Categories:
Professional Development,
Interpersonal Skills &
Customer Service

Homelessness is a recurrent topic of concern in public libraries. At times, staff at public libraries interact with almost as many patrons experiencing homelessness as staff at shelters do. This presentation will highlight best practices and give guidance that frontline staff can use to better understand and serve this diverse population of patrons experiencing homelessness.

As a result of this program, participants will Learn How to:

- Assess the needs of the transient communities they serve, identify defects, and develop ways to support them
- Create relevant and impactful programs for patrons experiencing homelessness
- Gain confidence in working with patrons experiencing homelessness
- Deescalate situations in library and increase compliance with patron's experience homelessness
- Acquire best practices tools and techniques to better understand and serve this population

Your Knowledge Expert

Date **December 20, 2023**

Time **2.00 PM - 3.00 PM EST**



**Nicole
Bryan**