Practice Reference Questions: Use Sierra, CountyCat, the library website and any other resources to assist with answering. When answering a question about finding a material, go to the shelf to actually find the physical item.

1. What’s the 5th book in the Stephanie Plum series? Do you have it?
2. I want to reserve the program room for my group. What do I have to do?
3. I ran out of time on the computer and I’m not done. Can I get more time?
4. Can you help me find some books on getting my kids to sleep?
5. I’m going on a long road trip with my family and need audiobooks that appeal to all of us. What can you recommend?
6. I can’t remember my PIN.
7. If I’m looking for a movie and the catalog says it’s a rental, what does that mean?
8. Where are the Consumer Reports?
9. I want to research the history of my Whitefish Bay house. How can I do that?
10. I just typed up my resume. Now how do I e-mail it to someone?
11. I’m writing a paper on how the invention of cars changed the environment over time. Are there any books on that?
12. I printed this and it doesn’t come out right. Why? And can I have my money back?
13. What’s a good light book to read? Nothing too serious. I just read a book that was really depressing.
14. How long can I have this new book for?
15. What is a Hot Reads book?
16. How many movies can I check out at one time? CDs?
17. I looked up a book on CountyCat and it says it’s here, but I can’t find it.
18. I’m learning French; is there something here that can help me?
19. Is there an index for Consumer Reports? I want to look at washing machines but I don’t know what issue I need.
20. I can’t find my stock in Value Line. Can you find it?
21. Where are the Warriors books? Is there also a series about bears?
22. Where is Beethoven’s 5th Symphony?
23. What’s the 5th book in the Rangers Apprentice series? Do you have it?
24. Can you help me find a good book for a beginning reader?