WE renew items only one time and we require a library card or drivers licenseto open their account. (LVW)

In Indian River we do renew items more than once...unless they have a reserve on them.
  Patrons must have their library card with them. I find that anymore I know few of our patrons by name and I have had folks give me the name of someone they knew in order to check things out (we have a non-resident fee of $20.00 a year). Having the card, which is issued for identification purposes anyway, is a reasonable requirement I think. And I know other libraries here in the north who have also started requiring the card
.

1.  We allow patron-initiated renewals of items only once.  After that, the staff has to do the renewal.

2.  Patrons can use their library cards, driver license, passport, or student ID to check out items. (Hamburg)

We allow two renewals (unless there are holds on it--then no renewal) and patrons must present their library card for service. (Romulus)

1.  An item may be renewed once by phone or online.  If a patron comes in to renew and has the item, we check it in and back out again . . . this gives them the option to still renew once by phone or online.  If they have already renewed once and need to do so again, they have to visit with the item in hand.  (If there is a hold on the item, they may not renew it.)

2.  Patron's must present their library card or a driver's license/photo ID to check materials out.  (If they have a library card in their possession we assume they have permission to use it.) (Putnam)

1)We will renew books, audios and CDs 2 times.  Movies just one time.

2We require the library card to bring up an account. (Watervliet)

We are part of a co-operative so we do renew books one time if there aren't any holds on the item. If it is our book we may actually renew one extra time if it is an infrequently circulated book. We will use a library card or driver's license to access a record.  (Ionia)

Most of our Print collection can be renewed up to five times.  New books and Magazines can be renewed one time.
Our Audio collection can be renewed up to five times.  Most of our DVDs can be renewed one time.

We do like our patrons to present their library card but will accept current drivers license.  We do provide a key card along with a regular library card so don't have a lot of patrons without one or the other. (Farmington)

Our system limits renewals to one, but in some circumstances we willoverride the system and renew a second time, particularly for an oldertitle.  Of course items with reserves cannot renew at all.    (Our initialcheckout for everything except DVDs and magazines is 3 weeks, so we feelgenerally speaking 6 weeks is long enough to have an item.)  We encouragepeople to bring their cards. But if theydon't have it we will just look them up in the system.  This is a very smalltown and we are a Class II library. (Elk Rapids)

1. What is your policy concerning renewal of items? Do you allow an item to be renewed more than once?  At Southfield, we allow two renewals if no one is waiting.

2. What do you require to access a patron's library account? Do you accept a driver's license to bring up the account or do your patrons have to present their library cards?  Yes, we allow the use of a photo ID in person, but require that the person have their card number if they are on the phone.  In person, any valid ID is honored.  (I checked with some of our circulation people so that I didn't speak out of turn!)  (Southfield)

 We allow items to be renewed twice, as long as there are no outstanding requests for the item. We do allow patrons to present a valid photo ID so we may access their records to check out or renew. (Bacon)

Good afternoon,

We are currently revisiting some of our policies and I would like to know how other libraries handle the renewal of their items and the accessing of a patron's library account.

1. What is your policy concerning renewal of items? Do you allow an item to be renewed more than once? **We only renew if the patron asks us to; but never on new items that are on reserve.  And, yes we do allow multiple renewals, but it depends on the item.**

  2. What do you require to access a patron's library account? Do you accept a driver's license to bring up the account or do your patrons have to present their library cards? **We PREFER patrons to have their card or  driver's license, however, we will bring up their account with a name only (but we know most of our patrons).  (Leland)**

We allow our older materials to be renewed twice, but our lend period is for two weeks so all total that's only 6 weeks for an item. Our new materials can be renewed once for one week (total of 3 weeks).

We will accept a driver's license for bringing up an account, unless it becomes obvious through repeated use of the license that they've lost their card or just aren't making an effort to bring it. Then we insist they purchase a replacement card. We will occasionally bring up an account without a card or picture i.d., but the patron must provide their date of birth (without hesitation) or another piece of information to prove their identity. We are a small rural library and quite a few of our patrons we recognize on sight, so we try to be flexible with our procedure while still making certain we have the right patron. (T.A. Cutler)

Garden City Public Library allows 2 renewals on most items.
To checkout, a patron must have his/her library card or official picture id (Driver's license, State ID, School ID).
For a patron to check the status of his/her patron record (current checkouts, holds, fines...) the library card number and PIN are required.

1.What is your policy concerning renewal of items? Do you allow an item to be renewed more than once?
Yes, most items have one renewal unless another patron is waiting for an
item.  After the renewal, we ask that the item be returned for reshelving.

2. What do you require to access a patron's library account? Do you accept a driver's license to bring up the account or do your patrons have to present their library cards?
Library card or driver's license.  We add the DL# in an alternate ID field ont he patron record. (Dexter)

At Center Line library we renew items without hold request once.  We will access a patron's record with a picture ID.  We like them to have their library card and encourage replacement if it is lost.

 We allow items to be renewed twice.  Patrons may renew in person, online, or over the phone. For confidentiality reasons, a patron may know what is on their own account or their underage child's account. If they want to know what is on another adults account, the other adult must have signed a privacy waiver which will be noted on both accounts.  However, they can renew on a spouses account without being told what is on that account.  To access an account for a renewal via a phone call, we may ask for a library bar code number, or name & verify something on the account that it is their account, such as birth date, address, etc.  Yes, some people lie, but it hasn't been an issue since they aren't checking out.
 We will check out to a patron using their library card or other ID, such as a driver's license or student ID.  While a patron may use another patron's library card to check out (many families use a single common card), they may not check out using another patron's ID.
Does this cover your questions? It's always interesting to see what other libraries do. (Orion)

We do require a card or ID to access a patrons account except when renewing an item. That is a feature we have on Sierra that you just scan the book, it does not require looking it up. As for how many renewals we only allow 1 renewal however the patron can call the owning library to see if they will renew it and lots of times they do. (Grant Area)

I’m with the Dearborn Public Libraries.  With the exception of our Lucky Day DVD collection, book club kits and videogames, all other material that does not have a waiting list can be renewed twice.  Patrons can do this online, in person or over the telephone.  To do online or telephone renewals, they would need to have their library card number and PIN.  To do it in person, they would need their library card or photo ID, we do allow patrons to use photo ID if they do not have their library card with them.

We renew up to twice on an item.
We will check out items for an adult with a driver's licese to bring up their account.  Minors have to present their library card.  (Trenton Library)