

St Charles District Library also uses Streamline, and Nannette is the one who originally recommended them to me, which I'm very grateful for. I believe my coop (White Pine) is also moving to Streamline. They're very versatile!

She uses Adobe to fix the PDFs and add the accessibility stuff that's required. We did get an Adobe membership through Techsoup, but it wasn't too bad since it was just for 1 person to use it.

You are free to reach out to her at [c.stephens@bridgeportlibrary.org](mailto:c.stephens@bridgeportlibrary.org) if you need more info as to what she does. I'm not entirely sure, just that she uses Adobe.

Thanks!

Amber Hughey  
Bridgeport Library

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Hi Lisa,

We are currently working with Revize on our website redesign. We are in the site-mapping phase and have been very happy with the process so far, though I can't yet speak to the final product.

I know that Kari, the director of the Iosco–Arenac District Library, used Revize for their website, and the City of Frankenmuth also worked with them. We had Revize design a new logo for us in addition to the website, and once everything is complete, our newsletter will be fully integrated into the site rather than using Mailchimp.

The project was a significant investment—\$15,000 for the logo, website design, and newsletter functionality—with an annual maintenance fee of approximately \$2,000. The website and logo costs can also be spread out over five years for budgeting purposes.

If you'd like feedback on the finished product, Kari would be a great person to talk with; I've spoken with her often about her experience. We also looked at Library Market as another option—The Public Libraries of Saginaw use their platform.

<https://www.iadlib.org/>

<https://www.frankenmuthcity.com/>

Good Luck! It is so hard!

Michelle Duclos, Director  
Frankenmuth Wickson District Library

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Hi Lisa,

We are working with Streamline now and have opted for the DocAccess for pdf documents, too. I have found them to be very thorough and easy to work with. It has also helped us clean up our website, which was super text-heavy with lots of links. Editing the site is easy, especially for someone like me who has not done much with website design or updating. That said, some of my members feel it is a bit expensive, but others have Streamline now and love it. I have one member who said he was going to pare down his website to bare bones and just put everything on FB, so he didn't need any company to do it for him.

WebMaestro is another one I have heard about, but I am not sure they have a solution for pdf documents, and not sure if they just deal with design or if they also handle accessibility.

Sorry, we didn't get to talk at Randy's memorial. What a beautiful tribute....

Hope all is well in the UP!

Take care-Kate

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I cannot recommend Streamline enough. They were (are still!) wonderful to work with. Customer support is great, and they implement features when requested (or are working on them). I've got the 2nd highest tier, which has most of the bells and whistles, and it's really easy to work with.

Since switching from ploud and moving to Streamline, we've been able to implement newsletters, online program registration forms, and just so much more and so much easier to use.

They are now offering PDF/doc support as well, but we do that in-house thanks to a great staff member.

You can check out our streamline website at [www.bridgeportlibrary.org](http://www.bridgeportlibrary.org)

Hope this helps!

Amber Hughey

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MyMaestro, he makes sure it is accessible. It is an improved over all look and easy for staff to use and change basic things out like programming etc.

Amber Alexander  
Sent from my iPhone

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Lisa,

We use Streamline, and have been very happy with it. The only thing we were not happy with was their "Events calendar". So we contracted with Local Hop for an events calendar, and embedded it on our Streamline site.

Feel free to look around our website: [www.gardencitylib.org](http://www.gardencitylib.org)

James



James B Lenze (he, him, his)  
Library Director  
Garden City Public Library  
31735 Maplewood St  
Garden City, MI 48135

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I agree with Amber Hughey--great training, moved our ploud account to the new one. And made sure we had things how we wanted them, trained our whole staff. We are so happy with it and can make changes easily. Mary Barker, Pentwater Township Library.

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I completely agree with Amber's rating of Streamline. Make sure to check with MLA or your cooperative to see if they offer library discounts with Streamline.

Nannette F. Pretzer, Director  
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Lisa,

We are just now embarking on building a new website. We received multiple proposals but have chosen to work with Library Market. We already use their events calendar and reservation software and have found them to be professional and responsive while also providing an easy to use platform that looks great. I also preferred their pricing model to Streamline. Library Market charges a lot up front for the build but their annual cost is lower than Streamline and when I did

the math Streamline's higher cost would outpace the higher initial up front cost at about year five and then be distinctly more expensive after that.

Ryan Deery  
Director, Charlevoix Public Library

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We love Streamline! They were really inexpensive compared to the other quotes we got, the transition was a breeze, their team is great to work with, and we love the ease and functionality of [our site](#). We were using PLOUD for many years before that, and it was no longer meeting our needs. Streamline is better, and they handle the accessibility piece really well. My only (slight) hesitation in recommending them is that they just got bought out by some other company, so who knows what the future holds? (But we never know what the future holds anyway, right?)

Virginia DeMumbrum, Director  
White Lake Community Library  
3900 White Lake Drive  
Whitehall Michigan 49461  
231-894-9531, ext. 102  
she/her

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We are currently about to go live with Streamline. Nick Loomis our IT/AD of Pere Marquette and Harrison is a MASTER at working with these guys .  
Don't tell him I said so, but again, feel free to say a little bird told me (wink wink) that you were the bee's knees on this for questions. We also are jumping on this cause of the discounts as prices will skyrocket.  
Call me we can talk  
John

John Clexton  
Library Director  
Gladwin County District Library  
[jclexton@gcdl.org](mailto:jclexton@gcdl.org)  
989-347-1007

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Lisa,

Good morning. Potterville is a class II library. We needed to update our website three years ago and I contracted with Streamline. They helped design our website and have guided us ever since. It is a really easy site to maintain, add, delete content, add board minutes, calenders,

enewsletters, etc. I really like that we can create our newsletters and send them out right through Streamline. Their customer service is very helpful and we have a quick response time. I would recommend them to you. If you have questions, please reach out.

If you get time, please check out our website. [www.pottervillelibrary.org](http://www.pottervillelibrary.org) Good luck to you.

Lu Ann Stachnik  
Library Director  
Potterville Benton Township District Library  
150 Library Lane  
Potterville, MI 48876  
517.645.2989

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Good morning Lisa,

I'm following up on a recent Michlib-L post regarding recommendations for library website services, particularly as they relate to the updated ADA Title II accessibility requirements.

My name is Justin Walker. I work with The Library Network in my day-to-day role, but I'm reaching out independently as the owner of WalkOne Tech Solutions, a Metro-Detroit-based web design and IT consulting firm that specializes in public library websites.

With the U.S. Department of Justice's updated ADA Title II rule now in effect, public libraries are required to proactively meet WCAG 2.1 Level AA standards by April 2026 (or 2027 for smaller entities). This applies not only to website design, but also to ongoing content such as videos, documents, and vendor-provided platforms. In our work with libraries, we place a strong emphasis on usability and sustainability. This ensures that accessibility is built into the structure of the site and remains manageable for staff long after launch.

Our team designs lightweight, modern WordPress websites that are fast, accessible across all screen sizes, and easy for staff to maintain. We prioritize captioned and transcribed media, accessible document workflows (often favoring HTML over PDFs where appropriate), logical content structure, and clear, plain-language navigation. Accessibility is treated as an ongoing practice rather than a one-time audit, helping libraries stay compliant as content and needs evolve.

We've completed several recent library-specific website projects that may be helpful for reference:

- Highland Township Public Library – <https://highlandlibrary.info>
- Salem-South Lyon District Library – <https://ssldl.info>
- White Lake Township Library – <https://whitelakelibrary.org>

I wanted to introduce myself as a more personalized option for libraries looking to highlight their

unique identity online while meeting today's accessibility and compliance standards. If helpful, I'd be happy to schedule a brief, no-obligation project overview call to discuss your goals, timelines, and any accessibility concerns to see if I might be a good fit.

Thank you for your time, and I appreciate the work you're doing to ensure equitable access for all library users.

Kind regards,

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