\*We are in the middle of a website redesign with a company called Library Market out of Arkansas. I have been pleased with the way they handle everything. Our project is nearing completion and we started in May. They focus on working with libraries and understand our specific needs and the way we operate.

I strongly recommend their services.

If you have specific questions about our experience so far, let me know. An example of their website work would be [Allendale Township Library](https://allendalelibrary.org).

\*Van Buren uses Pixelvine and I recommend them:

\*We outsourced the design and we do updates in-house.   We are a large class 4 library.

A few things to think about – do you have someone familiar with the platform the site will be hosted on?  Does the designer provide training? Are they available for assistance and what do they charge for assistance?

My first choice was Streamline, great for compliance --- ADA and OMA!  But, there was a price tag and while they are expanding in MI, at the time we looked they didn’t as much of a client-base here.  I still recommended them to our board and both myself and our PR person (who is in charge of in-house updates) felt their training and help options were much better.

Board went with local designer with smaller price tag and no additional fees for hosting.  It is OK – but we have no assistance long-term with compliance of any kind. ☹ When we do reach out for help, we get a bill. ☹ Overall, we wish we could have convinced them to go with Streamline.

\*We're going through this process right now. I have built websites in house before and it's a major pain. I hired LibraryMarket to do the work for us. We already use their calendar product and they did a fantastic job with that design and onboarding. They're worth every penny.

This project is a complete redesign and includes training to keep the content updated. The initial fee is 15k with annual hosting costs being 2k after that. That annual cost includes their website and calendar/room reservation services. We're currently paying 1.5k annually for just the calendar, so it's very much worth it for us to go with the whole suite.

Also, this will be a fully hosted site on their servers. We've experienced very few issues with interruptions in service and they keep all of the software up to date. They're just a fantastic team to work with in my experience.

I'm happy to introduce you to them, if you'd like to talk with them

\*We had a WordPress site that was clunky and didn't translate well to mobile.  I spent time with a group of 5 other libraries interviewing and getting estimates from website companies for an update and realized that I just could not spend what it costs to hire a company.  I ended up using the templates on GoDaddy to create a free website.  [ecorselibrary.org](http://ecorselibrary.org)

It isn't a perfect solution but it is head and shoulders above what we had before.

\*We switched to the [Streamline](https://www.getstreamline.com/about-us) platform. It's inexpensive, easy to use, and designed with both ADA compliance and OMA compliance in mind. There's a built-in accessibility checker, most alt text is automatically generated, and they will help you remediate issues if you run into a problem. They are currently rolling out a new solution for making pdfs on your site compliant, but I haven't done that with my own site yet. (It's on my list, there's just a lot going on.) Managing your board meeting posting requirements is super easy. As for the initial build, they do it by meeting with you to discuss design and layout preferences, then they migrate all the info from your existing site to the new site. After that, you maintain/update it yourself, but with unlimited support from their help desk.

While I'm not the best example out there, probably, you can look at [my website](http://wlclib.org) here. [Coopersville](https://www.coopersvillelibrary.org/) switched to Streamline the same time we did.

\*So far, I have spoken with Revize and am awaiting a proposal from them. Streamline worked with MLA and now has a discount with White Pine Library Coop. I will be getting additional information at our annual meeting Oct 1. I was also going to contact Abadata, as they designed our village website a few years ago and we purchase our firewalls through them. I also saw something on TechSoup that I was going to investigate further. There was one recommendation on NRR, but I did not really look into it as I have all of these other local or previously established connections that I want to prioritize.

\*We didn't do an RFP or do super hard searching or anything. We ended up using Streamline for our website <<https://www.getstreamline.com/>> after a cold call introduction on their behalf one day. While it might not be the best website money can buy, they specialize in making websites ADA compliant on the government level, and I like what they've offered up on that end so far. And I believe they are reasonably priced for what they are. They have some limited features, but they are gradually adding more and more every year. So far I've been fairly happy with them besides a bit of impatience for them to add the features they've promised for down the road. I know MLA had special pricing with them at some point though  I don't know if it is still active.

\*The Garden City Public Library switched to Streamline to create and host our new ADA compliant website.  We weren't 100% satisfied with their event calendar, so we also signed up with Local Hop for a calendaring solution.  Streamline worked with us to design our website.  They were very quick, easy to work with, and we are pleased with the results.

We went with Streamline with their MLA pricing. They've been so easy to work with, and their tools are so useful. We had a ploud website previously, so Streamline is a nice upgrade.

\*Jonesville District Library just switched to a new website.  We went with My Web Maestro (<https://mywebmaestro.com/>).  Nathan was very easy to work with, and we are very happy with our new website ([jonesvilledistrictlibrary.org](http://jonesvilledistrictlibrary.org)).  This website is built with Word Press, so once it was built, we can make changes and additions as needed.  My Web Maestro offers hosting as well as maintenance plans.

I hope this info helps,

\*We decided to go with Streamline after they offered special pricing for small libraries last fall. I felt I didn’t have the time or energy to make our website compliant, so it seemed more cost-effective to have them build and host it for us. They've been very easy to work with, and their tools are incredibly useful. We had a ploud website previously, so Streamline is a great upgrade and doesn’t feel as “clunky.”

\*We just rebuilt with Library Market. They are amazing to work with and did a great job. Very easy to update and add features, pages and information after the build. Myself and staff are not very tech savvy and have had no issues. Highly recommend Library Market!

\*We do all our web stuff in house. We're a very small library but I created our website on wordpress using Elementor 3 years ago (I'm a graphic designer with experience building websites). For the last few months, I've been re-working the website to be ADA compliant. This has been a little tricky because Elementor doesn't give you access to html coding for most of the site. But they've been making some changes and it is getting easier to make the changes I need in regards to Aria-labels, etc. Still working on the skip links and homepage though.

I use google lighthouse to check my compliance as I work.

All the advice I've learned on becoming ADA web compliant suggests starting from scratch but since we had just done a total overhaul, I wasn't willing to do that and frankly it's worked out fine for us.

I do suggest creating an [accessibility page](https://bridgmanlibrary.com/accessibility/) with a note on using third party widgets, as well as putting the most important information in purely text.