



# Readers' Advisory Year in Review: 2022

Category: Readers' Advisory

2022 has moved into our rearview, everyone is eager to jump into the fresh start of 2023, but hold up for just a bit longer. It is important, every year, to take a step back and look critically at the year that was before setting goals or service plans for the next year. Join noted Readers' Advisory expert, Becky Spratford as she walks you through the highlights [and lowlights] of 2022 in Adult Leisure Reading.

From the biggest trends, to the authors, titles, and genres that broke through, Becky will break it all down for you, wringing out the best of 2022 to take with us as we plan our service to Adult readers for another new year.

## Your Knowledge Expert

Date **February 1, 2023**

Time **2.00 PM - 3.00 PM EST**



**Becky  
Spratford**



# Respond, Don't React

Category: Interpersonal Skills

This program will uncover simple techniques that allow you to pause and use higher brain centers in making a more thought-out response. Imagine how nice it will be to feel in control of your responses and avoid the regret of hurting someone.

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As a result of this program, attendees will:

- Explain the benefits of a response compared to a reaction
- Identify 3 ways you can shift from reaction to response mode

Your Knowledge Expert

Date **February 8, 2023**

Time **2.00 PM - 3.00 PM EST**



**Laura  
Greco**



# Spring Into Vision: Ignite Your Spark

Category:  
Professional Development

It's about shining the spotlight on your "self-brand" and vision in this workshop-style program. With MJ's guided self-assessment, you'll gather insights to help you develop your bigger vision. Consider it the view from 10,000 feet designed to give you a foundation for your bold actions. And you'll end the session with a fun trivia game, "Is it a Bounce Back or a Bounce-Up?"

As a result of this program, attendees will:

- Discover insights to "brand YOU" and your self-vision
- Unlock the elements that keep you in the status quo
- Apply the Bounce-Up Principles to boost your Bounce-Up Factor

Your Knowledge Expert

Date            **February 15, 2023**

Time            **2.00 PM - 3.00 PM EST**



**Mj  
Callaway**



# Managing Employee Performance:

## A Simple Formula for Talking with Staff

Category:  
Leadership & Management

The success of any project or plan relies on the work of your staff. Supervision is not for the faint of heart, especially when employees need to be coached or counseled. So how can we manage employee performance without tearing our hair out?

In this program, learn a simple and widely tested approach to interacting with your employees that takes some of the stress out of the process.

After this session, you'll be able to identify:

- The challenges of employee performance management
- The SBI Feedback model for coaching and counseling employees
- How to work with your HR Department
- FMLA, ADA, and other Fair Employment principles

Your Knowledge Expert

Date **February 22, 2023**

Time **2.00 PM - 3.00 PM EST**



**Doug  
Crane**