



November 12, 2025

Dear Valued Customer:

As you may be aware, Baker & Taylor recently announced that, after a series of unforeseen business reversals, it has made the difficult decision to discontinue its business and close its doors. Over the coming weeks, the company will complete a wind down process and, ultimately, cease further business operations.

As part of this process, Baker & Taylor will no longer be able to service customer contracts or fulfill purchaser orders submitted after November 21, 2025. After that date, the company will no longer accept new orders, though for all orders in place on or before November 21, 2025, we will continue to fulfill such orders [to the best of our ability]. In addition, for any customers to whom we have submitted bids which have not been awarded, we are withdrawing such bids.

Customers with any questions or concerns regarding open orders or any other matter related to our closure are welcome to consult with us by emailing [customer.service@baker-taylor.com](mailto:customer.service@baker-taylor.com). In addition, for any questions regarding unused subscriptions or lease quotas, contact our financial advisor, Riveron Consulting, at [Dan.Fishman@riveron.com](mailto:Dan.Fishman@riveron.com) or [john.boutton@riveron.com](mailto:john.boutton@riveron.com).

We wanted to take this opportunity to thank you for the privilege of serving you and the other valued members of our business family. Baker & Taylor has a proud history as a pre-eminent distributor of books and media to its customers, made possible by your trust and patronage over the years. It has truly been an honor, and we wish you the best in the future.

With best regards,

Yours truly,

Amandeep Kochar  
Chief Executive Officer  
Baker & Taylor, LLC